



सीमाशुल्कप्रधानआयुक्त(आयात)का कार्यालय  
**OFFICE OF THE PR. COMMISSIONER OF CUSTOMS (IMPORT)**  
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**F.No.:CUS/APR/MISC/4430/2025-Gr-5**

**Date:17-11-2025**

**Minutes of Sectoral Outreach Meeting with the Stakeholders of Mechanical Machinery (Chapter 84) held on 07.11.2025 in Import Commissionerate, ACC, Mumbai Zone-III.**

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A Sectoral Outreach Meeting with stakeholders of Mechanical Machinery (Chapter 84) was organized on 07.11.2025 in hybrid mode under the Chairmanship of Principal Commissioner of Customs, Import Commissionerate, ACC, Mumbai.

2. The following from the trade and industry have participated in the meeting:

- i. Shri Rudraksha Banerjee , M/s. Eviden India Pvt. Ltd.
- ii. Shri Pandurang Suryavanshi, M/s. Eviden India Pvt. Ltd.
- iii. Shri. Ravi Kokate, Amazon Web Services (AWS).
- iv. Shri Sandeep Patil, Aditya Birla Group of Industries.
- v. Shri Dushyant Mulani, Member, BCBA.
- vi. Shri Hiren Ruparel, BCBA & FFFI
- vii. Shri Sudip Dey, FFFI
- viii. Shri Mark Fernandez, BCBA.
- ix. Shri Pravin, Karnataka Small Scale Industry Association (KASSIA) Bangalore

3. Further, following officers from the department participated in the meeting:

- i. Shri Manish Chandra, Pr. Commissioner of Customs, ACC Import) Mumbai, Zone-III.
- ii. Shri Tagadi Manjunath, Addl. Commissioner of Customs, ACC Import Mumbai, Zone-III.
- iii. Shri. Majid Khan, Joint Commissioner of Customs, NS-V, Mumbai Zone-II.
- iv. Shri Itha Ramalingeswara Rao, Assistant Commissioner of Customs, ACC Import Mumbai Zone-III.

4. Pr. Commissioner of Customs, ACC Mumbai Zone-III, welcomed all representatives of Trade/Associations and departmental Officers. He stated that the main agenda of the meeting is to discuss and deliberate upon the issues, if any, being faced during the

assessment of goods falling under Chapter 84.

5. The discussion started with the Agenda points received through mail in advance as follows:

5.1. Two agenda points were received from M/s. Jabil Circuit India Pvt. Ltd. The points raised are summarized below:

- i. M/s. Jabil Circuit India Pvt. Ltd. has informed that their BEs are assessed by System with BG though they are exempted from submission of BG on account of being AEO-T3 client, but are still required by System to submit BG.
- ii. Further, since their goods are meant for re-export under Notification Nos. 153/94-Cus dt. 13.07.1994 and 158/95-Cus dt. 14.11.1995, they should be examined under First Check whereas the System is assessing the same under Second Check (Imports are under Chapter 85).

***In respect of the above both agenda points, the Pr. Commissioner acknowledged the issue and stated that these have already been taken up with DG, Systems for further necessary action.***

5.2. Brihanmumbai Custom Brokers Association (BCBA) informed that :

- i. They are facing issue regarding Personal Hearings when the BEs are being re-assessed by FAG and port details are not known. They requested that an SOP may be issued for conducting Personal Hearing by the FAG officer virtually for issuance of Speaking Order.

***In respect of the above agenda point, the Pr. Commissioner acknowledged the issue and informed that the points made by BCBA have been already taken up with NAC.***

- ii. They are facing issue for the item falling under 8413 which is pumps for which the RMS target instructions in the system is "the goods to be classified under 9616". The CTH 9616 pertains to pump used in toiletries while CTH 8413 pertains to nasal pumps being used in pharmaceuticals or which is required for measured doses for medical use. These said target instructions leading to confusion in assessment and examination.

***The Pr. Commissioner informed that the matter will be communicated to NCTC /DG Systems.***

5.3. During the course of the meeting one more point was raised by Shri Rudraksh Banerjee of M/s Eviden India Pvt Ltd that

- i. They are the supplier & system integrator of HPC (High Performance Computing System) which consist of clusters of high-end node/blades, Air cooled racks, networks switches and cable etc and falls under CTH 8471 which are highly specialized and require DGFT license for Import. They requested to granted exemption from DGFT License as they provide for mass data

handling/benchmarking/performance requirement to various research institutions/Public institutes.

- ii. Their imports are falling under CTH 8471 which require BIS for import. Their import quantity is very less and are less than 50 for those categories. It is difficult for them to get BIS every time they import new model/variant. Therefore, requested for waiver of BIS compliance for servers they Import.

***The Pr. Commissioner advised that the matter can be taken with designated authority i.e BIS & DGFT which are competent authority to look into these matters. Customs is required to ensure compliance not waivers from such conditions.***

**5.4.** BCBA Member, Shri Hiren Ruparel raised the issue that in case of old and used/Second hand/Refurbished Machine, the standard examination order for old and used/Second hand/Refurbished “examined under DC/docks supervision” may be reviewed as examination under DC/Docks supervision which is an additional procedure and the said order be changed to “examined in supervision of Appraiser/Superintendent of Customs” to reduce dwell time. If in case, any discrepancy found the matter may be brought to notice of DC/docks. CE report as per Board Circular 07/2020 dt. 05.02.2020 applies to such cases.

***The Pr. Commissioner informed that the issue will be taken up with NCTC/DG Systems.***

**5.5.** Shri Sudip Dey, Freight Forwarder Association India (FFFI) raised two points as follows:

- i. The first issue is regarding the BE No. 4841669 dt 01.01.2025 in which RMS has prescribed 100% Examination Order. These types of Examination Orders from RMS lead to unnecessary delays in clearance.

***The Pr. Commissioner stated there are cases where RMS randomly select BE's for 100% Examination based on internal analytical algorithm. This is Normal for all RMS.***

- ii. The second issue pertains to BE No. 5236911 dt 22.10.2025 where two queries were raised and despite answering those queries, third query was again raised and eventually the BE was pushed to PAG. 3rd query extract is reproduced as follows "It is mandatory to upload documents as per Section 17 read with Section 46(4). As the Customs Broker is responsible for adherence of rules and regulations of Customs Act. This is the gross violation. Hence proposed adjudication after prob." He requested that such vague queries should be discontinued.

***The Pr. Commissioner said that the issue has been noted and will be taken up with the concerned FAG.***

**5.6.** Shri Praveen B. from Karnataka Small Scale Industries Association (KASSIA) informed that the BIS (Bureau of Indian Standards) compliances are causing difficulties for the tiny and micro industries for more than ten thousand members. These compliances have become a burden, and as a result, their import consignments are frequently getting stuck at Customs. The members, particularly from the tiny and nano sectors who have limited technical knowledge, are seeking assistance from their associations. He also pointed out that there is inadequate awareness and outreach regarding the BIS compliance is an urgent requirement.

***The Pr. Commissioner acknowledged the issue and informed that the Bangalore Customs will be requested to organize an Outreach/Capacity building session by BIS Authorities.***

5.7. Shri Mark Fernandez from BCBA raised the issue that ever since the launch of the ICEGATE 2.0 System, users have been unable to track the status of their Bills of Entry effectively. Persistent difficulties are faced by the trade and customs brokers in obtaining real-time updates on the position of their Bills of Entry.

***ADC, Shri. Tagadi Manjunath briefed about the situation. The Pr. Commissioner informed that DG System is working on this issue. Importers can view their BE movement status through ICEGATE login access.***

6. Meeting ended with a vote of thanks.

This issues with the approval of the Pr. Commissioner of Customs, ACC, Mumbai, Zone-III.

(TAGADI MANJUNATH)

Addl. Commissioner of Customs,  
Gr.V, Import (Mechanical Machinery),  
ACC, Mumbai-Zone-III.

To,

1. All the Sectoral Associations.
2. Importers

Copy to-

1. The Convener (Principal Chief Commissioner of Customs), NAC-5, (Mechanical Machinery and Appliances), Mumbai Customs, Zone-III
2. The Commissioner/Principal Commissioner of Customs, ACC Chennai/Kolkata Port/Bengaluru/Mumbai-I/Mumbai-II/Mundra.
3. Ms. Harbinder Kaur Prasad, Pr. ADG, DG System (ICES), New Delhi.  
(Para 5.1 and 5.6 of Minutes above and letter vide F.No.CUS/APR/MISC/6996 /2025-Gr-5A dt. 13.10.2025).