

F.No. Air Cus/40/07/(110)/2024-RTI

Date of order: 23-12-2024

INFORMATION GIVEN BY: SHRI PARESH PATEL JASHWANTLAL (CPIO), C.S.M.I AIRPORT, MUMBAI.

INFORMATION NO: 07/(110)/2024

Mr. Yusuf, (hereinafter referred as the applicant) had filed online application vide registration No. CCUM3/R/T/24/00111 dated 25/11/2024, under the Right to Information Act, 2005. Vide this application the information sought is reproduced below:-

"1. Are the customs officers posted required to wear uniforms and/or display ID cards? Is there a special team within Customs which are exempt from wearing uniforms?

2. While exiting the arrival section of airports, there are certain officers who will randomly stop passengers to ask for passports, I would like to know the specific section/rule of Customs.

3. Do I have any right to ask for their identification before I show them my passport?

4. Is it a requirement to be rude to passengers while asking for passport and other documents?"

2. The information sought by the applicant was received from the concerned section and point wise information is reproduced below:

"(i) Yes, there is a special team which is exempt from wearing uniform.

(ii) As per the section 100 of Customs Act-1962, officers have power to search suspected person entering or leaving India.

(iii) Yes, passengers can ask for identification from officers before showing their passport.

(iv) No, all the officers have been clearly instructed to be polite in all the interactions with the passengers."

3. The RTI Application dated 25/11/2024 is accordingly disposed of. An Appeal under Section 19 of the RTI Act, 2005 against this order lies before Ms. Nancy D'souza, Addl. Commissioner of Customs & First Appellate Authority, CSMI Airport, Mumbai – 400099, Maharashtra within 30 days of receipt of this order.

To Mr. Yusuf Bengaluru, Karnataka-560076.

2. Copy submitted to – The First Appellate Authority (FAA), C.S.M.I Airport, Mumbai Customs Zone III.