



**OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS
CSMI AIRPORT, ANDHERI(EAST), MUMBAI- 400 099.**

F.No.Air Cus/40/07(52, 53, 54)/2024-RTI

Date of order:

30-05-2024

**ORDER PASSED BY: Smt. C.T. SUJA, CENTRAL PUBLIC
INFORMATION OFFICER, C.S.M.I AIRPORT, MUMBAI.**

07(52, 53, 54)/2024

Jerlin Deena M, (hereinafter referred as the applicant) had filed an online application under the Right to Information Act, 2005. The above said application was received in this section vide RTI Portal bearing registration no. CCUM3/R/X/24/00004/1, CCUM3/R/X/24/00005/1 & CCUM3/R/X/24/00006/1 all dated 30.04.2024. Vide his application the sought information is reproduced verbatim:-

- “1. Can you provide a breakdown of the revenue generated by the department over the past fiscal year, categorized by source (e.g., taxes, duties, fines)?
2. What measures has the department taken to combat tax evasion and increase revenue collection efficiency?
3. Can I obtain information regarding the allocation and utilization of funds within the department, including any major expenditures or budgetary allocations?
4. How does the department ensure transparency and accountability in its revenue collection and expenditure processes?
5. Can you provide details on any recent policy changes or amendments related to revenue generation and tax administration?
6. What mechanisms are in place for the public to report instances of corruption or malpractice within the department related to revenue collection?
7. Could I receive information on the number of pending tax disputes or appeals currently being processed by the department?
8. Can I obtain statistics or reports on the effectiveness of various revenue enhancement initiatives implemented by the department?
9. What steps has the department taken to simplify tax procedures and improve taxpayer compliance?
10. Can you provide information on any collaborations or partnerships the department has

undertaken with other government agencies or international organizations to enhance revenue generation and management?”

2. In this regard, the point wise reply pertaining to is produced below:-

1. Customs duty (Non GST) (i.) POL 28.46, (ii.) Non POL 597.58. Total 626.04. (All figures in crores).
2. Customs Department has a robust system to combat tax evasion and enhance revenue collection.
 - a. The legal framework is strengthened to keep up with changing scenario. Tax laws are amended/ updated to cover all potential areas of evasion and avoidance . Anti smuggling/anti money laundering regulations are strengthened to trace illegal activities . treaties and agreements are signed for information sharing and mutual assistance in tax matters .
 - b. Tax procedures are simplified to complexities are reduced to make compliance easier. e filing and digital record keeping is being promoted to reduce errors and fraud.
 - c. In the technological side customs processes are being automated. automated systems have been introduced for customs declarations, risk management, and cargo tracking.data analytics and AI is being used to detect unusual patterns and high-risk transactions. Surveillance and inspection is enhanced in entry ports for which non-intrusive inspection tools like X ray scanners and sensors are used . Further random checks as well as targeted inspections are done based on risk assessments.
 - d. Apart from this, Department is focusing on capacity building and integrity training of staff by imparting training for customs officers on the latest regulations, technologies, and fraud detection techniques and promoting ethical behavior to reduce corruption.
 - e. Through various programs, in collaboration with domestic and international law enforcement and tax agencies, Department informs the public about the importance of tax compliance and the penalties for evasion and has established channels for reporting tax evasions anonymously.
 - f. The penalties for tax evasion, including higher fines and longer prison sentences, have been implemented and also Offer reduced penalties for voluntary disclosure of previously undisclosed income /assets/evasions.
 - g. auditing of operations is another way devised for evaluating

/identifying weaknesses in the compliance procedures

3. Budget Allocation and expenditure of F.Y. 2023-24 is enclosed herewith.
 4. As detailed in Para 2 above.
 5. Question is vague and hence not answerable.
 6. The Department has an internal audit system. Further to redress the grievance/complaints with respect to any malpractices/corruption by officers of Customs, the contact numbers of the persons to be contacted alongwith email id and location of office are displayed in the website of the Commissionerate.
 7. 143.
 8. No such record is being maintained in this Commissionerate.
 9. No such record is being maintained in this Commissionerate. Government policies are available in public forum.
 10. No such record is being maintained in this Commissionerate.
3. The three applications bearing registration no. CCUM3/R/X/24/00005/1, CCUM3/R/X/24/00004/1 & CCUM3/R/X/24/00006/1 all dated 30.04.2024, received from Ms. Jerlin Deena M, through RTI Portal are accordingly disposed of. An Appeal under Section 19 of the RTI Act, 2005 against this order lies before Shri Dhananjay Mali, Addl. Commissioner of Customs & First Appellate Authority, CSMI Airport, Mumbai – 400099, Maharashtra within 30 days of receipt of this order

C T SUJA

CPIO & ASSISTANT COMMISSIONER

To

1. Jerlin Deena M, No. 23, Madha Kovil Street, RC Church Opposite, Madurai road, Sivaganga, Tamilnadu-630561.
2. Copy to – The First Appellate Authority(FAA), C.S.M.I Airport, Mumbai Customs Zone III.